

Monitoring Outcomes, Achieving Goals

A practical guide for using community indicators to monitor the strategic directions of a local government area or region.

(Written and published by the City of Onkaparinga, South Australia, 2001, 71 pages)

If you are looking for a practical guide for local governments and local communities wanting to use community indicators, this 'toolkit' is one of the best around: well researched, and presented, comprehensive and sensible, with excellent graphics and tables, simple definitions and many good examples, it's an ideal introduction for local governments in Australia.

Topics covered include:

- Part 1: An introduction to strategic indicators (what they are; why we need them; who should be involved; costs; success factors)
- Part 2: The indicator development process (getting started; clarifying purposes; the scope of indicators; organising frameworks; selection criteria; involving the community; piloting)
- Part 3: The Indicator Suite (a set of recommended strategic indicators that would be useful for most local governments)
- Appendices (glossary; model reporting formats; techniques for community involvement; links to other projects)

You can download the guide directly in PDF format on:

www.onkaparingacity.com/council/departments/indicators/index.htm

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